

SIERRA PARK SERVICES COMPANY

P. O. Box 293, Mt Wuk Village, CA 95346, (209)586-3098

April 4, 2017

Ron Souza
751 Tammi Way
Turlock, CA 95392

Re: Refund Request and Ditch and Culvert Cleaning Request

Dear Mr. Souza,

The money charged during your closing of buying the property on 22101 Ruth will not be returned to you by Sierra Park Services, Inc.

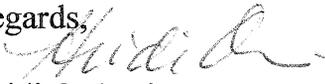
The prior owner paid their annual billing and this is the prorated amount reimbursing to them for the months they paid that they no longer owed the property.

Regarding the water and culvert issues that you requested be taken care of, as mentioned, we had a heavy winter and between the snow melting, rain and natural springs reaching capacity, there was water everywhere. A lot of work was done to keep the water contained but at times there were issues.

As mentioned, culvert work while continuing is at the discretion of the company as to what is done and when it is done. A lot of the work depends on the money paid by property owners. The annual billing is the only revenue SPS has, therefore, the more people who refuse to pay, the less work will be done in the Park.

You may not contact me at my personal residence regarding Sierra Park Services, Inc.-related business. Your personal appearance at my home on a Sunday morning to bring me the complaint and requesting services regarding the ditches/water and reimbursement is not acceptable and may constitute harassment. This is my home, not an office. If you require help or information, call the number at the top of this letter and leave a message with the answering service. Someone will contact you during regular business hours.

Regards,


Heidi Ordwein
President, Sierra Park Services, Inc.